Submission ID: 30171

As an employer at Gatwick, I would once again like to disagree with this project.

This past Summer has show that Gatwick can not cope with the existing program so I can not understand how they think they will cope with extra flights in and out of the Airport. The infrastructure is old, out of date and in desperate need of replacing. There is not enough space in the check in area with passengers being penned in and having to wait sometimes over an hour to check in. They miss the opportunity to relax in lounges or shop as they have to rush to the gates. There are not enough stands meaning passengers have to go on coaches to the aircraft. The entrances are dirty and in desperate need of updating.

The handling agents have been unable to recruit and retain staff so I am not sure how Gatwick expects to find the extra staff needed if this project goes ahead. If they bring people from the outside, where are they going to live. Schools and other services are fully stretched already so we do not need the extra pressure of having to find a place for new people. Gatwick is full and it is time Gatwick admitted this and concentrated on making what we have better. Bigger is not always better but better is always better.